



**COMMUNITY ACTION
PIONEER VALLEY**

Access • Opportunity • Community

Come volunteer
with us — virtually!



For more info, call 413-376-1179
smartineau@communityaction.us

Join Community Action's VITA Free Tax Assistance Program

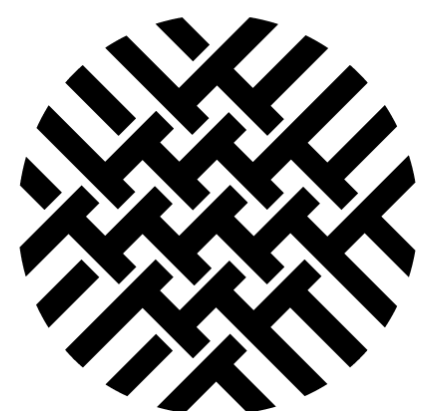
Help low income families file
their tax returns at no cost.
With just a few hours a week,
you can help bring over
a million dollars in refunds
back to our community.

No tax experience necessary!



Volunteers needed weekday
evenings from January through
April. We provide comprehensive
training.

Build your resume with this rich
and rewarding experience!



MASSACHUSETTS
SERVICE ALLIANCE

What are the benefits of being a VITA volunteer?

- Learn how to prepare basic taxes
- Gain familiarity with tax law, become comfortable discussing taxes personally and professionally
- Grow confident in using customer relationship management and tax software
- Become part of a team dedicated to economic empowerment
- Make a sizeable impact with each return you prepare

What does a virtual volunteer look like?

Someone who ...

- ✓ Cares about helping their community
- ✓ Learns new things quickly and is confident using a computer
- ✓ Provides friendly and compassionate customer service
- ✓ Enjoys learning and applying complex topics

"VITA makes me feel like I am really connecting with my community. When helping a young lady with a child, she had tears in her eyes when I told her the return amount. It felt good to know that we touch people in a large way by giving just a little of our time. Thank you for letting me be a part of this." — A 2020 volunteer